

SUNMI
BioT for Business 4.0

Hello
SUNMI

About SUNMI

SUNMI is leading the move to Android for business digitization solutions through attractive business IoT devices and End-to-End platform. Focusing on R&D and innovation, SUNMI product lines including CPad, Interactive Display, Payment and Mobile Terminals, Desktop Terminals, Kiosks among others are recognized by customers for design, quality and well performance.

SUNMI's products and solutions have been successfully implemented in retail, food & beverage, healthcare, services and other businesses large and small, empowering clients in more than 200 countries, regions and territories.

Investors

SUNMI has successively obtained strategic investments from Xiaomi Group, Meituan, SCGC, Lightspeed China Partners, ABC International, Ant Group and Jiashan State-owned Assets Investment.



Globalization and Localization



SUNMI operates with a strong global footprint, boasting more than 15 overseas branches spreading across five core regions: Asia-Pacific, Europe, North America, Latin America, Middle East and Africa. In partnership with over 62,000 ecosystem partners worldwide, we co-create comprehensive digital solutions tailored for industries such as retail, F&B, finance, healthcare, and services. Through our global presence and localized service offerings, we powerfully boost offline businesses towards seamless digital transformations.

Global + Local = Glocal

The world is going digital, SUNMI provides local digital transformation with a global vision and the capital, technologies, and talent across the globe to realize localization to make business more efficient.



Data Localization



Global Talents



Global Technologies



Global Capital



Global Resources

2013

Establishment, with HQ in Shanghai.

2014

Obtention of round A funding from Xiaomi Group.

2015

Obtention of round B funding from Meituan.
Development on IoT devices started.

2016



Launch of V1, SUNMI's first Android device, immediately became a best-selling product.

2017



Number of applications on SUNMI App Store reached 1000 for more than one million downloads.

2018



Launch of financial POS devices with facial recognition payment feature.

2019

Obtention of round D funding from Ant Financial (Alipay), valued at over 1 billion USD. SUNMI became an industry unicorn.

2020



Large investment fund for overseas expansion and localized services. Creation of 10 SUNMI Homes in China and 15 offices abroad.

2021



Product lines expanded to 6 with 40+ IoT devices in markets.

2022

SUNMI DMP

Device Management Platform

Launch of SUNMI DMP and End-to-End platform to enrich SUNMI BIOT ecosystem.

2023

SUNMI OS 3RD

Launch of 3rd Gen Products and OS 4.0, Further confirmed the leadership position of SUNMI in Android POS.

2024

SUNMI Care PREMIUM

SUNMI opened its Global Headquarters in Singapore, upgraded the SUNMI Care PREMIUM service, and expanded SUNMI Home to 52 countries and regions worldwide.

Android Flagship

SUNMI 3rd Gen Products

Powered by
SUNMI OS

Compatible with
SUNMI DMP

Compatible with
**SUNMI HYPER
WI-FI**

Compatible with
**SUNMI SUPER
SOLUTION**

SUNMI has rolled out a wide range of IoT products created for the retail, restaurant, financial, healthcare, and the public sector among other sectors.

CPad

Interactive Display

Smart Mobile Terminal

Smart Payment Terminal

Smart Desktop Terminal

Smart Kiosk Terminal

Network

Accessories



SUNMI End-To-End Platform

SUNMI's value proposition is not only attractive devices. It is an End-To-End Platform and a full ecosystem. Manage your device fleet, keys and contents. And reduce your costs.

SUNMI OS 4.0 (SUNMI Business Operating System)

SUNMI OS acts as a hardware abstraction layer over the entire SUNMI device portfolio to enhance user and customer experience.



Business UI



System App



SDK



One ID



Security Engine



Hyper Wi-Fi

SUNMI DMP (SUNMI Device Management Platform)



Global Cloud



Local Cloud



Private Cloud



Remote Assistance



OTA



App Distribution



POS Steward

SUNMI PAYMENT SOLUTION

SUNMI Payment Solution is a one-stop solution built for partners based on industry-wide payment scenarios.

- Diversified Portfolio
- ONE-STOP Service
- Applicable to Multi-Scenarios

SUNMI APP STORE

(SUNMI Advanced Application Management)



Secured, Flexible and Economical. Publish your apps and build your customized App Store.



Business Solutions For All Industries.

Together with partners around the world, SUNMI creates digital solutions for businesses including retail, F&B, finance, logistics, public services, transportation, and more.



Retail



F&B



Finance



Logistics



Public Services



Transportation

SUNMI OS 4.0



Smooth, simple, secure.
Born for business, better in experience.



Configure online,
deploy to all.



One set of
SDKs.

Use your ID
as your account.



SUNMI
OS 4

Hyper Engine

for quick resource
scheduling.



SUNMI Hyper Wi-Fi

Unleash more powerful and
reliable connectivity.



Tighter user privacy
and data security.



Multiple print specs
supported.



A fresh new look.



Enhanced adaptability.

Save users from complicated integration and adaptation, just for convenient device experience.



One set of SDKs.

Leveraging the platformized SUNMI OS 4.0, SUNMI offers unified methods for using different hardware. Only simple provisioning is required.



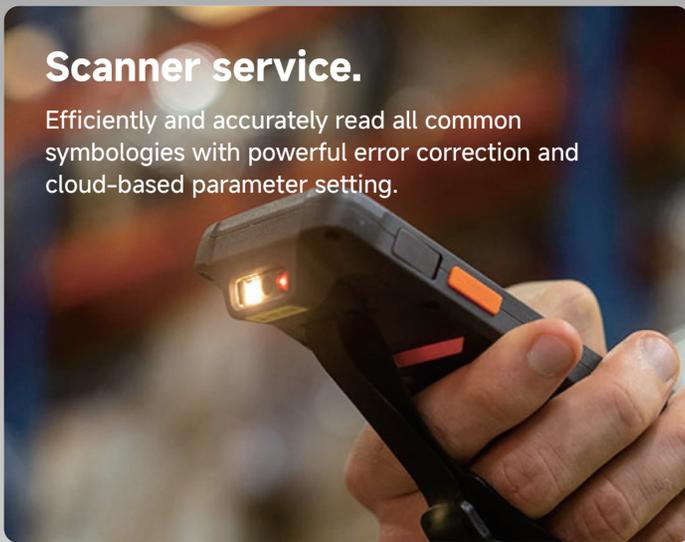
Printer service.

Multiple connection methods available. Compatible to all characters. Monitorable printing results.



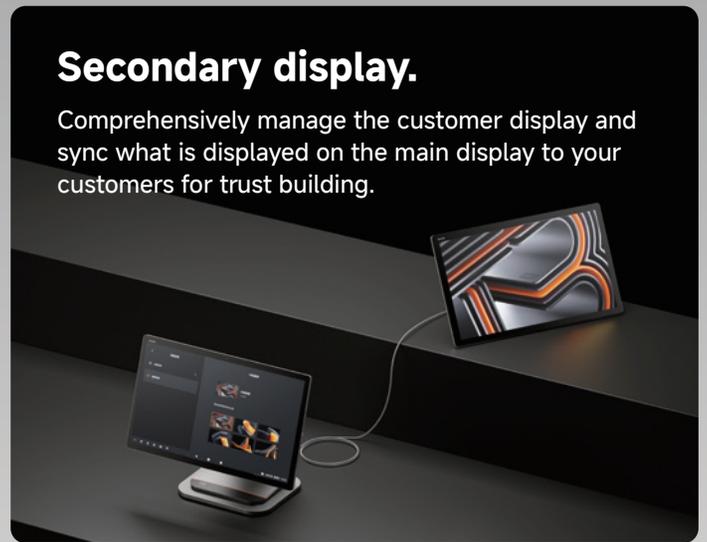
Scanner service.

Efficiently and accurately read all common symbologies with powerful error correction and cloud-based parameter setting.



Secondary display.

Comprehensively manage the customer display and sync what is displayed on the main display to your customers for trust building.



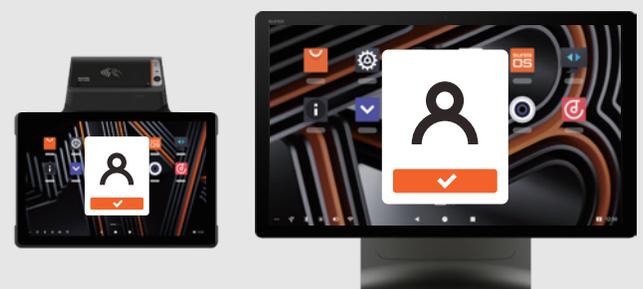
AI recognition-powered usability.

SUNMI devices have been greatly improved in usability thanks to AI technologies applied to the recognition of multiple documents, items with or without labels, etc.



Use your ID as your account.

Access SUNMI cloud and terminal services in an easy, convenient and secure way. Biometric ID also is available.



SUNMI DMP

SUNMI Device Management Platform



Global Cloud



Local Cloud



Private Cloud



Features



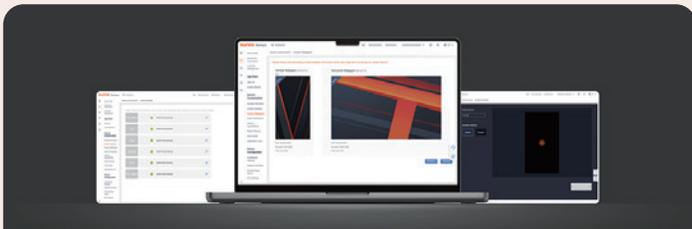
Remote Assistance

Reimagine your aftersales service: quickly find and solve device problems with no geographic restrictions. Compatible with all types of SUNMI devices.



Private Cloud Deployment

Deployed to customer specified servers, TMS is a device management system built for the finance, logistics and healthcare industries, and many more.



Personalized Configuration

Brands, permissions, functions, and visibility can all be configured from DMP to take effect in fleets.



App Distribution

Make your apps quickly available to millions of devices with this top-notch app store for business.

Global network topology. Quick, stable and secure.



Dynamic Acceleration Via CDN

Provide quick and stable network access worldwide with CDN acceleration and optimized edge nodes by fetching contents from a nearby edge through smart dispatch.



Dynamic Capacity Expansion

We adopt a scalable architecture to support dynamic capacity expansion, supporting tens of millions active devices everyday.

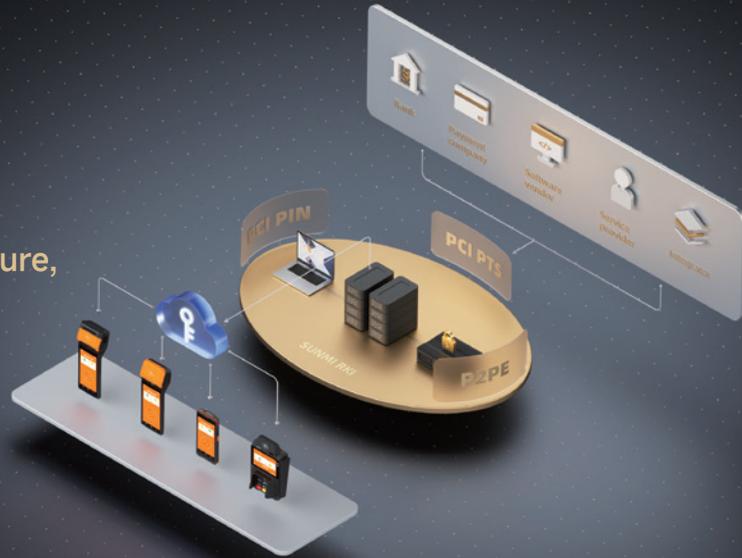


Classified Information Protection

Level 2 information protection to secure important information, resources and systems.

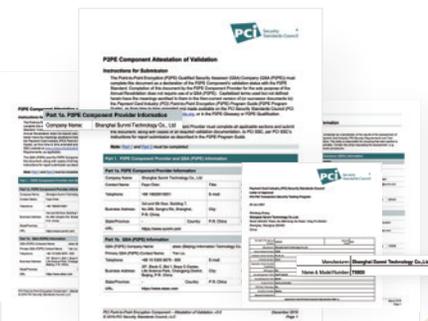
RKI

SUNMI RKI is designed for secure, efficient and convenient key injection.

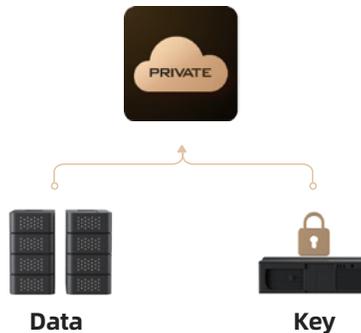


Features

PCI Certified



Support private deployment



Support key automatic download



Advantages



Reduce operating costs



Faster and more secure



The system is updated in time based on PCI specifications

Scenarios



First injection

A key needs to be injected onto a payment terminal before a merchant can use it.



Key update

Key update usually happens after a terminal is resold.



Re-injection

A key re-injection is needed if the key injected was removed due to a tampering or rooting.

Different requirements supported

Support DUKPT & MK/SK

Support Symmetric & Asymmetric

Support Customized KSN



SUNMI App Store

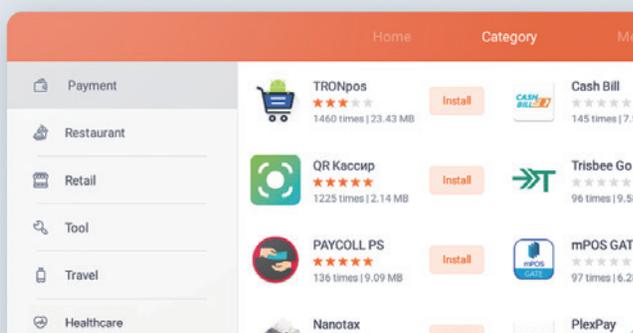
Secured, Flexible and Economical. Publish your apps and build your customized App Store.



Access to a Wide Range of Industry Based Apps

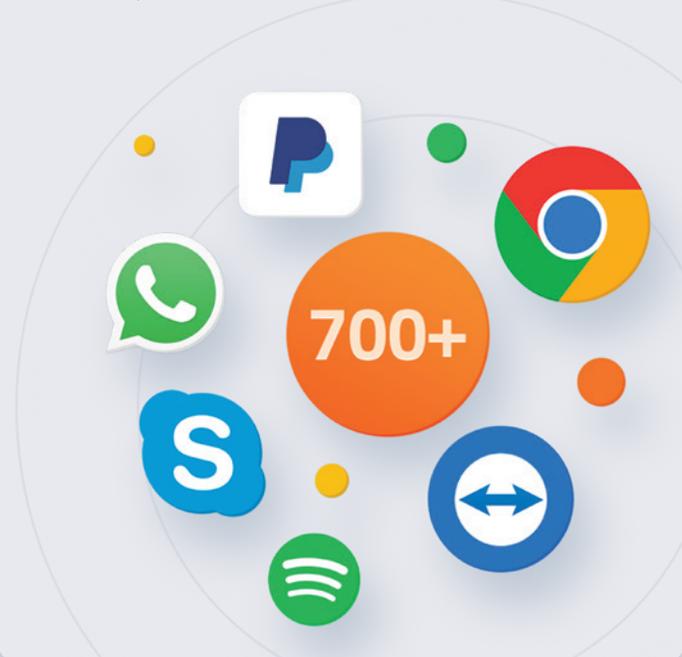
Developers around the world have worked hard to provide Apps needed in doing every business. Up to now, 11 industries including retail, restaurant and payment have been covered.

2700+ Retail	2500+ Restaurant	2200+ Payment	660+ Life Services
470+ Transportation	440+ Tourism	140+ Healthcare	



Choose Your Public Apps

We've maintained over 700 public apps in the app store, including Chrome, TeamViewer, WeChat, etc. for businesses to choose from.



38,000+
Developers

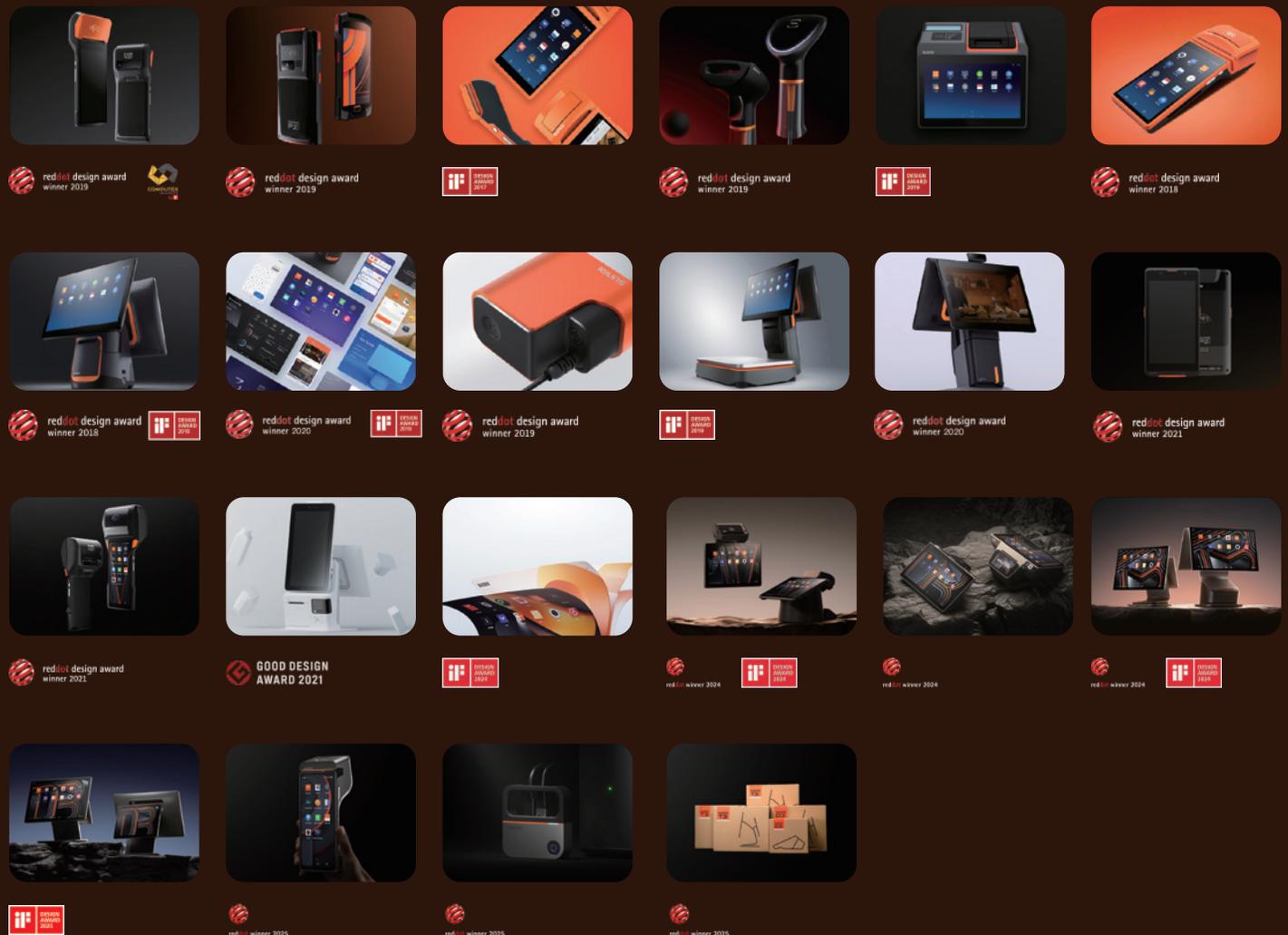
31,000+
Apps

210,000,000+
Downloads

*Data as of June 30, 2025

SUNMI Award Winners

Since the launch of the first device in 2016, SUNMI has successively obtained 29 international design awards, including 16 Red Dot Design Awards, 9 iF Design Awards, 2 G-mark Awards, 1 COMPUTEX Best Choice Award.



Industry Recognition



Payment Kernel Certification



Quality & Delivery

机械老化实验室
Mechanical & Life Lab

RF屏蔽室 I
RF Shielding Room I

SUNMI End-to-End Quality Management System

We ensure product quality in every step from design and material selection to manufacturing techniques, production process and rigorous tests.

Quality System Certification

- ISO 9001 Quality Management Systems
- ISO 14001 Environmental Management Systems
- ISO 45001 Occupational Health Safety Management Systems
- ISO/IEC 27001 Information Security Management Systems
- TQM Terminal Quality Management Requirements

Payment Security

PCI PTS, Common.SECC, UPTS, etc.



Quality by design and by highly responsive support.

Device Status Perception

Auto Fault Recovery

Fault Early Warning

Remote Assistance

Quality, delivered with resiliency.

Manufacturing

Delivery timeliness guaranteed by 25 SUNMI-approved manufacturing bases, 5 warehouses and 15 carrier companies around the world.

Delivery

Industry-leading on time delivery rate and high delivery flexibility come from modular product design and mixed stocking strategies.

Supply

We have long-term cooperations with Qualcomm, MediaTek, BOE among other top-tier suppliers to ensure the stable supply of chip and screen glass, etc.

Operations

Improved delivery efficiency, visible and trackable delivery process, thanks to digital operations.

*Available in some regions.

SUNMI Care

Constantly creating a better experience.



SUNMI Care STANDARD

- ✓ Standard Warranty service (1 year for 1st&2nd Gen, 3 years for 3rd Gen)
- ✓ 24/7 Global Service Support
- ✓ Hotline Support
- ✓ Global Repair Service Network
- ✓ DOA Service Support
- ✓ Daily Technical Service Support
- ✓ DMP Service Support

SUNMI Care PREMIUM

- ✓ 3rd Generation Products Replacement Service
- ✓ Extended Warranty Service
- ✓ On-Site Service
- ✓ Battery Recharging Service
- ✓ Customized Technical Training Service
- ✓ DMP Remote Assistance Service
- ✓ Customized Service Package

Global Service Network

SUNMI has 100+ service partners covering 40+ countries in five core regions.



For more info, please visit www.sunmi.com/en/sunmi-care/

SUNMI Home

SUNMI Home is an exhibition by SUNMI that never ends

SUNMI Home embodies the mission of BloT Connect by showcasing the latest SUNMI devices and industry solutions. Through a diverse range of market activities and global resource sharing, we enhance customer relationships and promote interaction and collaboration across regions and industries. With a robust global ecosystem, SUNMI Home offers customers immediate, on-demand digital service support.



For more info, <https://www.sunmi.com/en-US/sunmi-home/>

Go Global

As of June 30, 2025, SUNMI had deployed 70 Homes worldwide, including Shanghai, Beijing, Shenzhen, and cities in Singapore, UAE, France, Mexico and United States. SUNMI Home will continue going globally, and providing localized services for businesses around the world together with partners.



Value Diversification



Device Tryout

Try out our devices and get guides on all models of devices and software in person.



Customized Solutions

Get a customized SUNMI IoT solution with your one-on-one consultant.



Purchasing and Ordering

We offer professional purchasing suggestions and reliable ordering process.



Local Services

Door-to-door service for surrounding areas leads to a timely response.

Experience Zones



Product Center

All types of hardware and software products.



Restaurant

Digitalized order taking, checkout, FoH & BoH interaction for streamlined process and improved efficiency.



Self-service Retail

Self-checkout for reduced operating costs, faster checkout speed, and better shopping experience.



Software Service

DMP, RKI, Local Cloud to assist partners in better managing devices and enhancing financial payment security.

New Products



Try out our new products and learn how do they boost digital transformation in your store.

Activities



Get inspiration and find opportunities for your business in our sharing sessions held together with leading software partners from different industries.

SUNMI Products & Solutions in Different Industries

IoT Products in a Retail Store

SUNMI T3 PRO
SUNMI D3 PRO

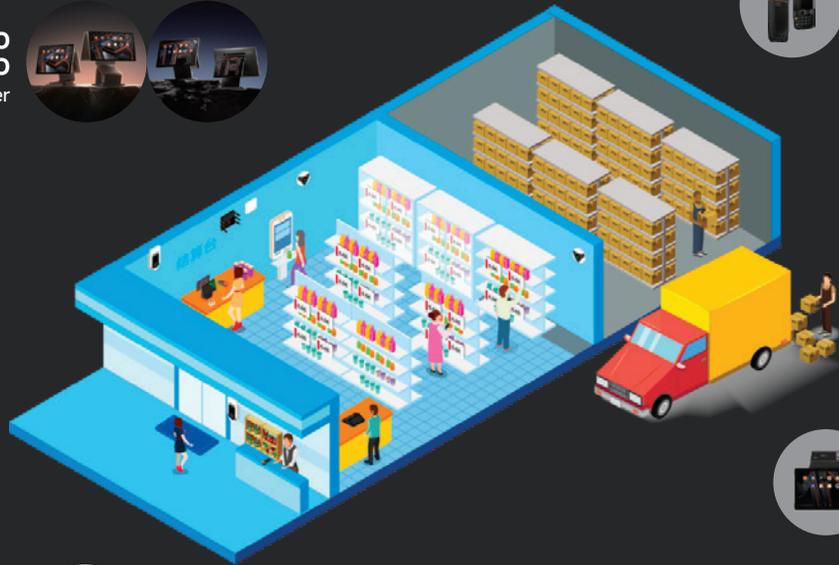
Checkout counter



SUNMI K2
Self-service kiosk



SUNMI L2Ks
Inventory taking

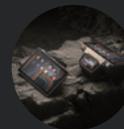


SUNMI L2H
Order picking & stock taking



SUNMI V3 MIX
Mobile management

SUNMI Blink
QR code payment



SUNMI D3 MINI
Ordering & checkout



SUNMI V3
Mobile checkout & online order taking

Grocery Scenario



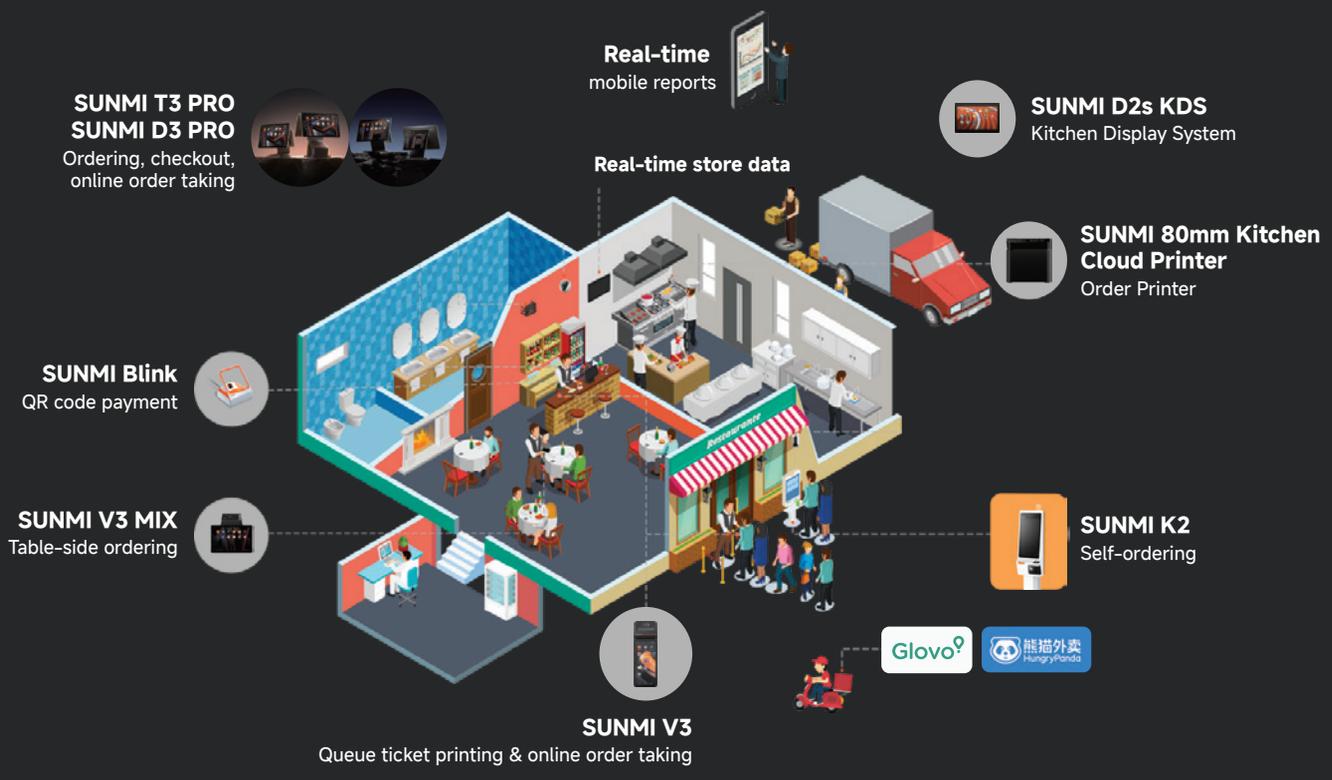
Apparel Store Scenario



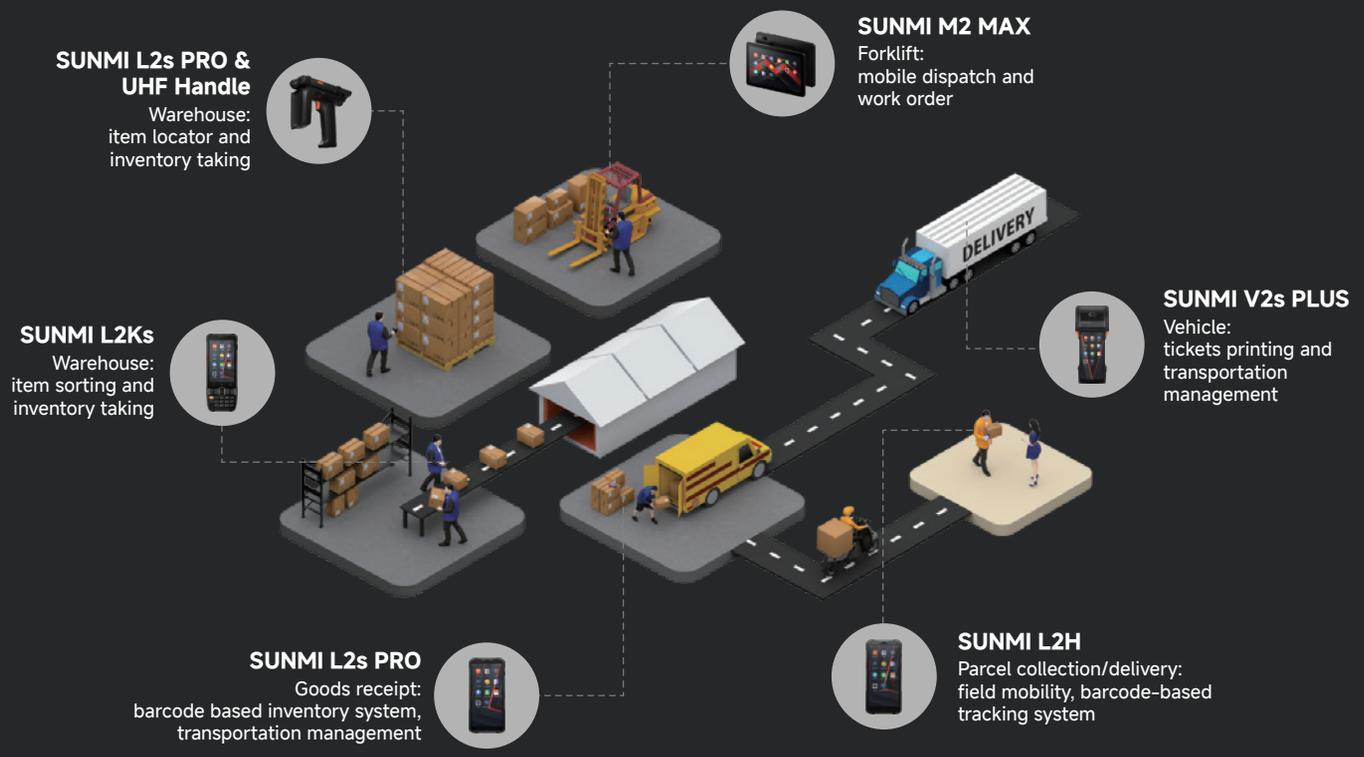
Beauty Salon Scenario



IoT Products in a Restaurant



IoT Products in Logistics



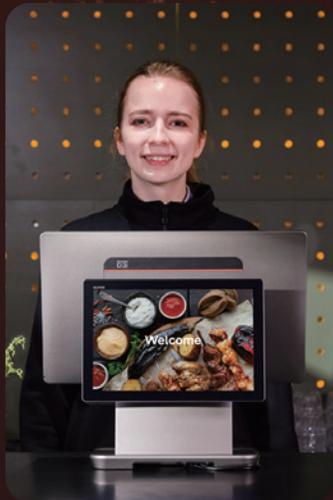
SUNMI Partner Ecosystem

Together with partners located in over 200 countries, regions, and territories, SUNMI provides digital solutions for sectors such as retail, F&B, finance, service, etc., boosting the digital transformation worldwide.

62,000+ Global Partners



*Partially shown, names listed in no particular order.
Data as of June 30, 2025



SUNMI for Global Merchants

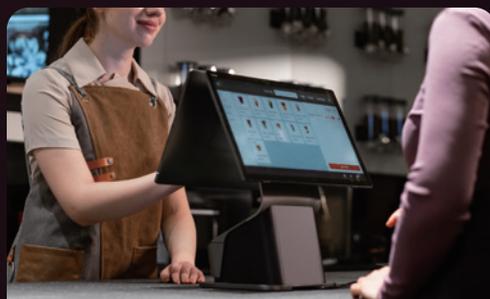
SUNMI products and solutions have been successively applied to scenarios in sectors such as retail, F&B, service, healthcare, etc., including small and medium-sized businesses, globally renowned restaurant chains, and retail chains.



5,400,000+ Monthly Active Devices



*Data as of June 30, 2025

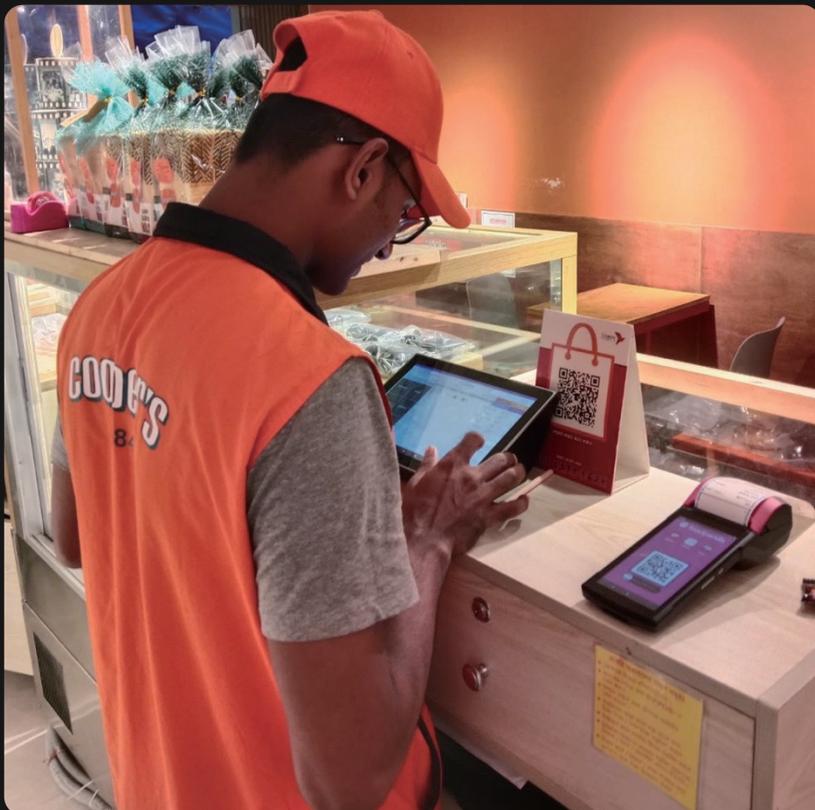


Our Clients Around the World

SUNMI's products and solutions have been successfully applied in scenarios in the retail, Food & Beverage, Services, healthcare and other businesses large and small, empowering clients from all walks of life in more than 200 countries and regions.

Retail

Digital transformation is revolutionizing global retail. Discover how SUNMI's third generation smart IoT solutions are transforming retail environments, boosting operational efficiency, and elevating the consumer shopping experience.



One of the top three bakeries of Bangladesh.

"When we saw the SUNMI D3 MINI and V3 MIX, we immediately decided to upgrade our in-store equipment to SUNMI's third generation products. The quick deployment was very convenient and significantly improved the operational efficiency of our chain stores."

— A procurement manager,
Cooper's Bakery

SUNMI Products Used

D3 MINI, V3 MIX

Applications

Ordering and checkout, display of delivery orders, SoftPOS transactions, and receipt printing.

Value

Helped chain brands manage multiple stores easily, reducing customer wait times.

SnappRetail

One of the largest retail SaaS startups in Pakistan

"The integrated solution we developed with SUNMI has helped small and medium community retailers in Pakistan with digital transformation, enabling functions like ordering and checkout, inventory counting, delivery order management, mobile recharge, and SoftPOS payments. This has introduced more business models and revenue streams for small business owners, serving as an excellent market example in the region."

— A solution manager, SnappRetail

SUNMI Products Used

D3 MINI, V3 MIX

Applications

Ordering and checkout, display of delivery orders, mobile recharging, SoftPOS transactions.

Value

Empowered small and medium businesses with digital transformation to increase revenue and enhance shopping experiences in neighborhood retail.



Retail



Bansistemas is a distributor in the Central America and Caribbean region.

“The P3 MIX is used for self-checkout, supporting multiple payment methods such as QR code, NFC, and credit cards, enhancing the traditional customer in-store shopping experience. It addresses all self-service needs in one device, reducing customer wait times by 50% and lowering labor costs for merchants by 30%.”

— A software manager, Simplit POS

SUNMI Product Used

P3 MIX

Applications

Self-service checkout, product barcode reading, display of unit price; QR code, NFC, and credit card payments are supported.

Value

Reduced wait times, sped up checkout, and improved store operational efficiency.



A well-known internet beauty brand.

“The SUNMI T3 PRO fully leverages the advantages of smart terminals in stores, offering capabilities like in-store pickup, local delivery, and a model where items ordered in-store are distributed by the warehouse with profits split on the backend. It draws traffic from multiple channels to the store, bridging the gap between online beauty brands and offline consumers.”

— Branding & Marketing Department, Perfect Diary

SUNMI Product Used

T3 PRO

Applications

Checkout, inventory management, data analysis.

Value

Data-driven store management decisions were made possible by digital technology and multi-dimensional business data.



Food & Beverage

Our clients range from bustling chain restaurants to beloved local shops. SUNMI's third generation smart IoT solutions deliver seamless services like delivery order management, kitchen coordination, and mobile ordering and payment, empowering every merchant to thrive.



Subway is the largest single-brand restaurant chain and the largest restaurant operator globally.

“The T3 PRO renowned for its high performance and design, offers a comprehensive digital solution for Subway, helping us enhance work efficiency and improve consumer experience.”

— A store manager, Subway

SUNMI Products Used

T3 PRO, Max Cash Drawer, Printer, Blink ScanBox

Applications

Ordering and checkout, receipt printing, membership management.

Value

Provided efficient checkout services, helped chain brands manage multiple stores easily.

POPEYES

An American multinational chain of fried chicken fast food restaurants with over 3000 restaurants in 25 countries.

“The adoption of SUNMI Kiosk in self-ordering and facial recognition payment has shortened checkout lines and saved us a lot of time.”

— A waiter, Popeyes Flagship, Shanghai

SUNMI Product Used

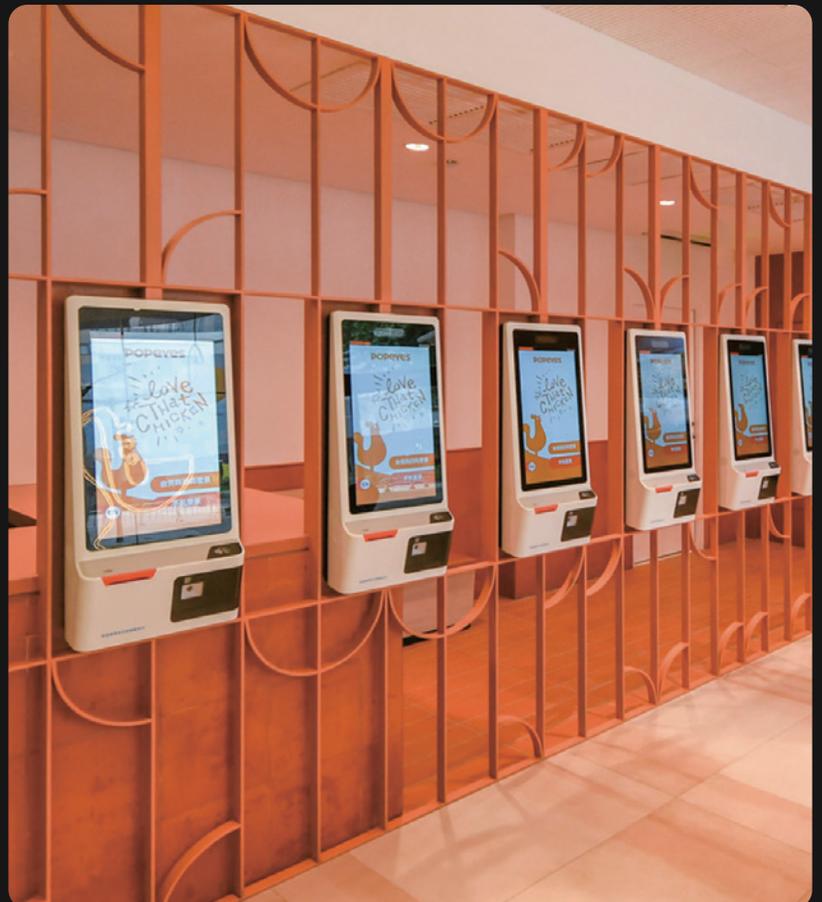
SUNMI K2

Applications

Self-ordering and self-checkout.

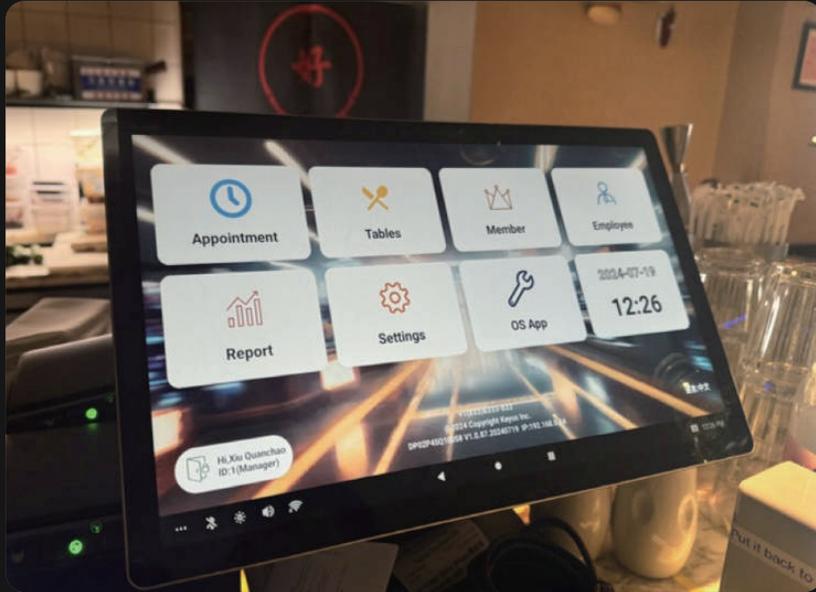
Value

Shortened waiting lines, reduced checkout workload and improved store operational efficiency.



Food & Beverage

SUNMI's third-generation smart IoT products offer comprehensive digital solutions for small and medium-sized food and beverage businesses, streamlining ordering, payment, and food delivery services.



A high-end Chinese restaurant brand by the Haidilao Group, aimed at the American markets.

“The D3 PRO and P3 MIX can better provide tableside ordering and payment services, enhancing the dining experience for customers.”

— A store manager, Hao Noodle

SUNMI Products Used

D3 PRO, P3 MIX

Applications

Mobile ordering, integrated payments, receipt printing, order management, and member marketing, etc.

Value

Enhanced local service experiences to help the brand expand into international markets.



A Malaysian technology company specializing in services for the restaurant industry.

“SUNMI smart POS devices enables restaurant businesses to effortlessly streamline operations, offering a perfect payment solution.”

— CEO of FeedMe

SUNMI Product Used

D3 PRO

Applications

Checkout services, receipt printing; various payment methods supported.

Value

Saved wait time and improved customer experience.



A highly popular new tea brand.

“The T3 PRO enabled AH MA HANDMADE to achieve data-driven management, significantly improving store management efficiency.”

— Business owner of AH MA HANDMADE

SUNMI Product Used

T3 PRO

Applications

Offline ordering, checkout services, receipt printing, transaction processing, and data statistics, etc.

Value

Ensured efficient and stable checkout to boost store efficiency.

Healthcare

SUNMI has reached in-depth cooperation with many hospitals. Its 3rd generation products of IoT products have been used in self-registration, patient information filing and medical data tracking and management.



An end-to-end integrated digital pharmaceutical solution provider for the healthcare industry.

“The SUNMI D3 PRO boasts a sleek metal design and innovative extendable modules, paired with the Yaozhahui Outpatient Management System. This integration creates a comprehensive workstation for doctors, enabling them to utilize the outpatient system without needing computer skills. The large buttons and full-touch screen facilitate easy interaction, allowing users to achieve system proficiency in just 3 minutes and transition smoothly from traditional handwritten prescriptions.”

— A clinic owner

SUNMI Products Used

D3 PRO, FT2, Handheld barcode scanner

Applications

Queue management, consultation and prescription services, medication dispensing, and nursing services for clinics.

Value

Helped clinics implement digital outpatient operations, improving patient service efficiency.

Services

SUNMI's 3rd generation products have been widely used in hotels and pubs and book fair event management among other segments to enhance service efficiency and build convenient user experience.



One of the most influential book fairs in the Middle East.

“The V3 MIX revolutionizes transactions with SoftPOS card payments, driving cultural exchanges with an inclusive cashless environment. Its high-definition display delivers vibrant, interactive content, all while maintaining a lightweight and convenient design. Overall audience satisfaction in 2024 increased by 5% compared to last year, reaching an impressive 97%.”

— The book fair organizer

SUNMI Product Used

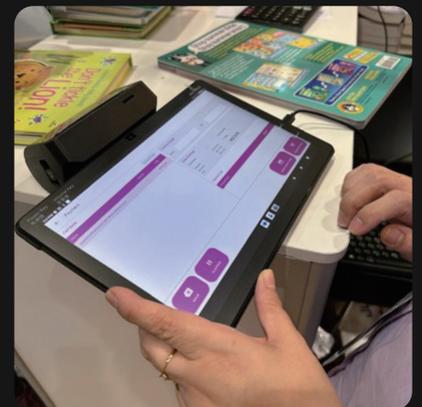
V3 MIX (GMS version)

Application

Bill display, SoftPOS transactions, receipt printing.

Value

Enabled diverse payment methods at the UAE's first cashless book fair.



Services



A company dedicated to providing customers with smart hotel SaaS + IoT solutions and intelligent hotel product services.

“With the growth of tourism and diverse customer needs, we collaborated with the SUNMI T3 PRO to provide smart solutions for the hotel industry, optimizing operational processes and offering more convenient and efficient guest services.”

— CEO of LUMOUS

SUNMI Product Used

T3 PRO

Applications

Self-service check-in and check-out, room inquiries, bookings, and other services.

Value

Met various business needs, and effectively reducing recipients' workload. Greatly improved the efficiency of check-in and check-out procedures.



A company dedicated to providing nightclubs with comprehensive smart marketing management solutions for all scenarios.

“The T3 PRO series, renowned for its high performance, offers a comprehensive digital solution for trendy nightclubs, helping us achieve efficient operations and enhance customer satisfaction.”

— A nightclub owner

SUNMI Product Used

T3 PRO

Application

Reservation management, bottle keep management, order tracking, SCRM, inventory management, financial management, and marketing planning.

Value

Provided efficient checkout services, report analysis, and inventory control to help bars optimize management and operations.



More Clients Around the World



Checkout management, a restaurant chain, North America.



Ordering and checkout, a bakery chain, UAE.



Ordering and checkout, neighborhood retail, Pakistan.



Recharge services, neighborhood retail, Pakistan.



SoftPOS payments, neighborhood retail, Pakistan.



Order management, a restaurant kitchen, North America.



Order management, a chain restaurant, North America.



Ordering, a restaurant, Saudi Arabia.



Ordering and checkout, a restaurant, North America.



Delivery redemption, a restaurant, North America.



Mobile payment, an auto repair shop, Saudi Arabia.



SoftPOS payments, a restaurant, Saudi Arabia.



Ordering and checkout, a restaurant, Malaysia.



Checkout management, TenFu's TEA Store, China.



Ticket management, Xi'an City Wall Scenic Area, China.



Checkout, a chain supermarket, China.



Order management, a restaurant, North America.



Ordering, LVXIAOGETEA, China.



Ordering and checkout, a tea shop, China.



Self-service checkout, a chain supermarket, Venezuelan

Online/Offline Integration Becomes a Global Trend

No physical business will be immune to the impact of COVID-19, but some ache, while some thrive with digital transformation, showing the necessity and great potential of online-offline integration.

SUNMI, thinking outside the box with the deep understanding in the digital economy, brings smart devices to businesses around the globe and creates a service and product system consisting smart devices and End-to-End platform. We continuously optimize our products and enhance hardware sensing capabilities and connectivity, and are dedicated to building an interconnected business world with partners around the world through creating diversified digital solutions for business.

A mode what we call Business 4.0, where enterprises, empowered by comprehensive digitalization, build online and offline integrations and provide consumers omni-channel seamless service experiences, reducing the information gap between those who supply and who consume.





BloT for Business 4.0

In 2020, we officially launched the BloT Strategy.

Through business IoT devices, operating systems and End-To-End Platform, we are leading the move to Android for business digitization solutions with attractive offerings and a full ecosystem.

For SUNMI, BloT is more than Business IoT. We also see the letter B as Business Intelligence (BI): combine BI and IoT products, and work with our partners around the world to empower merchants with online-offline integration, thus to realize an interconnected Business 4.0 world that benefits us all.



"We believe that, enabled by BloT, the interconnection of more smart things will bring more profound revolutions to the society."

— Jack Lin, Founder and CEO of SUNMI



Share with us your idea about “BloT” and “Business 4.0” on LinkedIn.
Follow the conversation and tag posts with the hashtag #SUNMI.

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