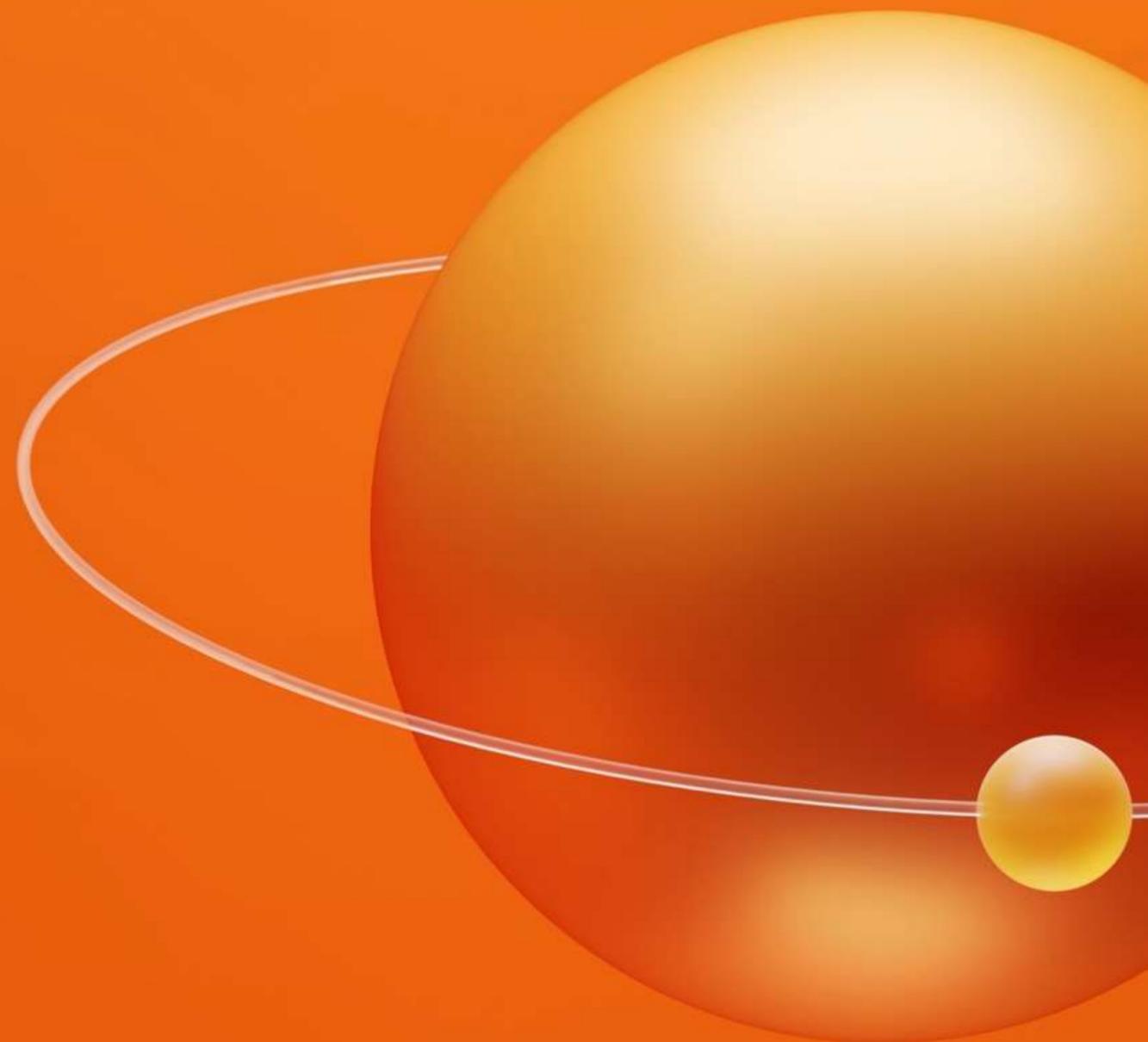


Hello
SUNMI



1 Part One

Overview

About SUNMI

SUNMI is leading the move to Android for business digitization solutions through attractive business IoT devices and End-to-End platform. Focusing on R&D and innovation, SUNMI product lines including Payment and Mobile Terminals, Desktop Terminals, Kiosks among others are recognized by customers for design, quality and well performance.

SUNMI's products and solutions have been successfully implemented in retail, food & beverage, healthcare, services and other businesses large and small, empowering clients in more than 200 countries, regions and territories.

Investors

SUNMI has successively obtained strategic investments from Xiaomi, Meituan Dianpin, SCGC, Lightspeed China Partners, ABC International, Ant Group and Jiashan State-owned Assets Investment.



Globalization and Localization

To better serve global partners & merchants, SUNMI has established branches in 15 countries, covering 5 core regions including Asia-Pacific, Europe, North America, Latin America, the Middle East & Africa.

Mexico City · Mexico
HQ in Latin America



Atlanta · USA
HQ in North America



Lyon · France
HQ in Europe



Dubai · UAE
HQ in Middle East & Africa



Shanghai · China
Group Head Office



Singapore
Global Headquarter



Global + Local = Glocal

The world is going digital, SUNMI provides local digital transformation with a global vision and the capital, technologies, and talent across the globe to realize localization to make business more efficient.



Data Localization



Global Talents



Global Technologies



Global Capital



Global Resources

History of SUNMI

2013

Establishment, with HQ in Shanghai.



2014

Obtention of round A funding from Xiaomi Technology.



2015

Obtention of round B funding from Meituan. Development on IoT devices started.



2016

Launch of V1, SUNMI's first Android device, immediately became a best-selling product.



2017

Number of applications on SUNMI App Store reached 1000 for more than one million downloads.



2018

Launch of financial POS devices with facial recognition payment feature.



2019

Obtention of round D funding from Ant Financial (Alipay), valued at over 1 billion USD. SUNMI became an industry unicorn.



2020

Large investment fund for overseas expansion and localized services. Creation of 10 SUNMI Homes in China and 15 offices abroad.



2021

Product lines expanded to 6 with 40+ IoT devices in markets.



2022

Launch of SUNMI DMP and End-to-End platform to enrich SUNMI BioT ecosystem.



2023

Launch of 3rd Gen Products and OS 4.0, Further confirmed the leadership position of SUNMI in Android POS.



2024

SUNMI opened its Global Headquarters in Singapore, upgraded the SUNMI Care PREMIUM service, and expanded SUNMI Home to 52 countries and regions worldwide.



SUNMI

2 Part Two

Our Products & Services

SUNMI BioT Ecosystem

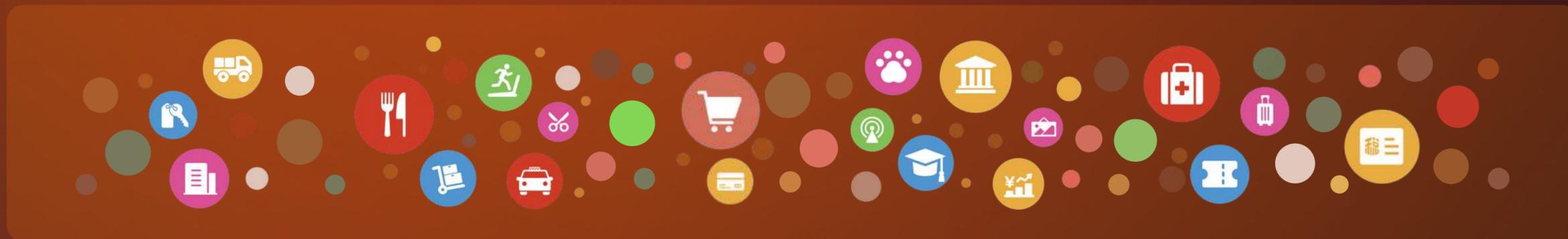
Floor 2

Business Solutions

Together with partners, build digital solutions for every business.

58,000+

Global Partners



Floor 1.5

End-To-End Platform

Empower partners and enhance ecosystem connectivity.

36,000+

Developers

175,000,000+

App Downloads



Basic components



Business template



Service capability



Hardware adaptation



Cloud management

SUNMI OS 4.0 SUNMI Business Operating System



SUNMI Hyper Wi-Fi

SUNMI DMP

SUNMI Device Management Platform



Remote Assistance



OTA



App Distribution



POS Steward

SUNMI RKI

Payment Security Service



Floor 1

IoT Products

Focus on hardware innovation.

5,100,000+

Monthly active devices



Mobile Terminal



Payment Terminal



Desktop Terminal



Kiosk Terminal



Network Analytics



Accessories

SUNMI
Blot for Business 4.0

3RD

Android Flagship

SUNMI 3rd Gen Products

Powered by
SUNMI OS

Compatible with
SUNMI DMP

Powered by
**SUNMI HYPER
Wi-Fi**

Compatible with
**SUNMI SUPER
SOLUTION**



SUNMI OS 4.0

Smooth, simple, secure.
Born for business, better in experience.



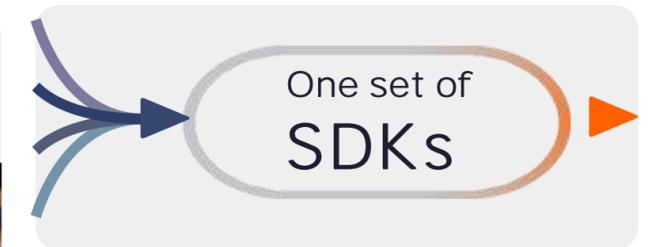
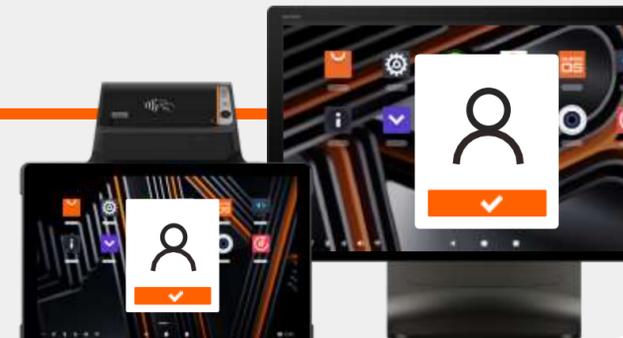
SUNMI OS acts as a Hardware abstraction layer over the entire SUNMI device portfolio to enhance user and customer experience.



Configure online,
deploy to all.



Use your ID
as your account.



Hyper Engine
for quick resource
scheduling.



Tighter user privacy
and data security.



Multiple print specs supported.



A fresh **new look.**



SUNMI Hyper Wi-Fi
Unleash more powerful and
reliable connectivity.

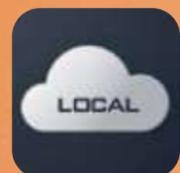


SUNMI DMP

SUNMI Device Management Platform



Global Cloud



Local Cloud



Private Cloud



Features



Remote Assistance

Reimagine your aftersales service: quickly find and solve device problems with no geographic restrictions. Compatible with all types of SUNMI devices.



Private Cloud Deployment

Deployed to customer specified servers, TMS is a device management system built for the finance, logistics and healthcare industries, and many more.



Personalized Configuration

Brands, permissions, functions, and visibility can all be configured from DMP to take effect in fleets



App Distribution

Make your apps quickly available to millions of devices with this top-notch app store for business.

New Ability Configuration & Deployment

Time of Delivery:

1 Month → 30 Minutes

Transmission modes



QR



API



Package



Cloud



SUNMI Payment Solution

A one-stop solution built for partners based on industry-wide payment scenarios.

- Diversified Portfolio
- ONE-STOP Service
- Applicable to Multi-Scenarios



Business Flow


Device Adaptation


App Distribution


Terminal Configuration


Terminal Operations

Platform



SUNMI OS



SUNMI APP STORE



SUNMI FSK



SUNMI TMS



SUNMI RKI



SUNMI Remote Assistance



SUNMI PosRouter

Features

Designed and certified for payment

App upload, security check, signing and distribution

Private deployment: configure payment related parameters and keys remotely

Store operations: remote training, real-time troubleshooting and problem solving.

Payment channels and capabilities integrated

Value

Secure, reliable and reduced development cost

More flexible but strong app control

Secure, efficient, and cost-effective.

Remote operations mean more productive.

Seamless payment options with reduced costs for SaaS business

SUNMI App Store

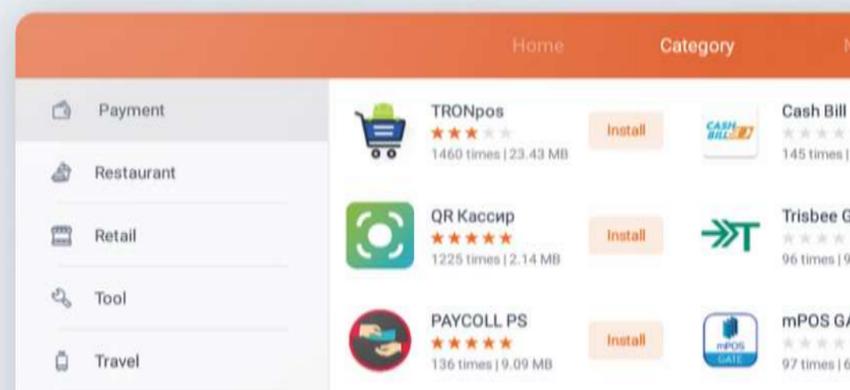
Secured, Flexible and Economical.
Publish your apps and build your
customized App Store.



Access to a Wide Range of Industry Based Apps

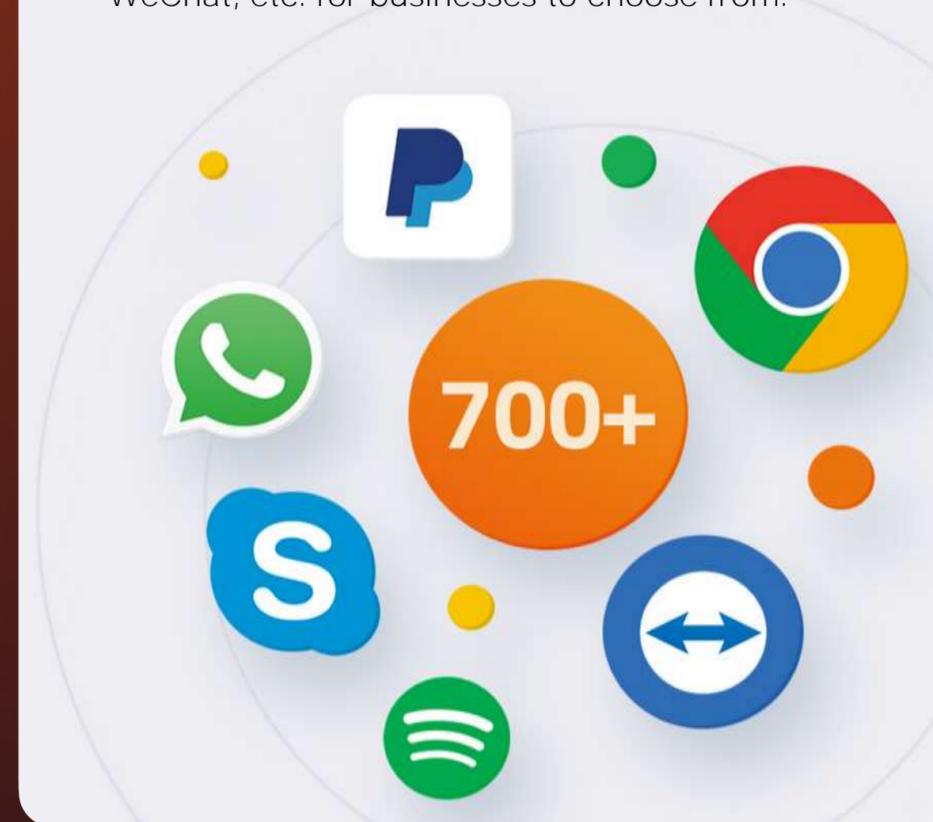
Developers around the world have worked hard to provide Apps needed in doing every business. Up to now, 11 industries including retail, restaurant and payment have been covered.

2700+ Retail	2500+ Restaurant	2200+ Payment	660+ Life Services
470+ Transportation	440+ Tourism	140+ Healthcare	



Choose Your Public Apps

We've maintained over 700 public apps in the app store, including Chrome, TeamViewer, WeChat, etc. for businesses to choose from.



58,000+
Partners

28,000+
Apps

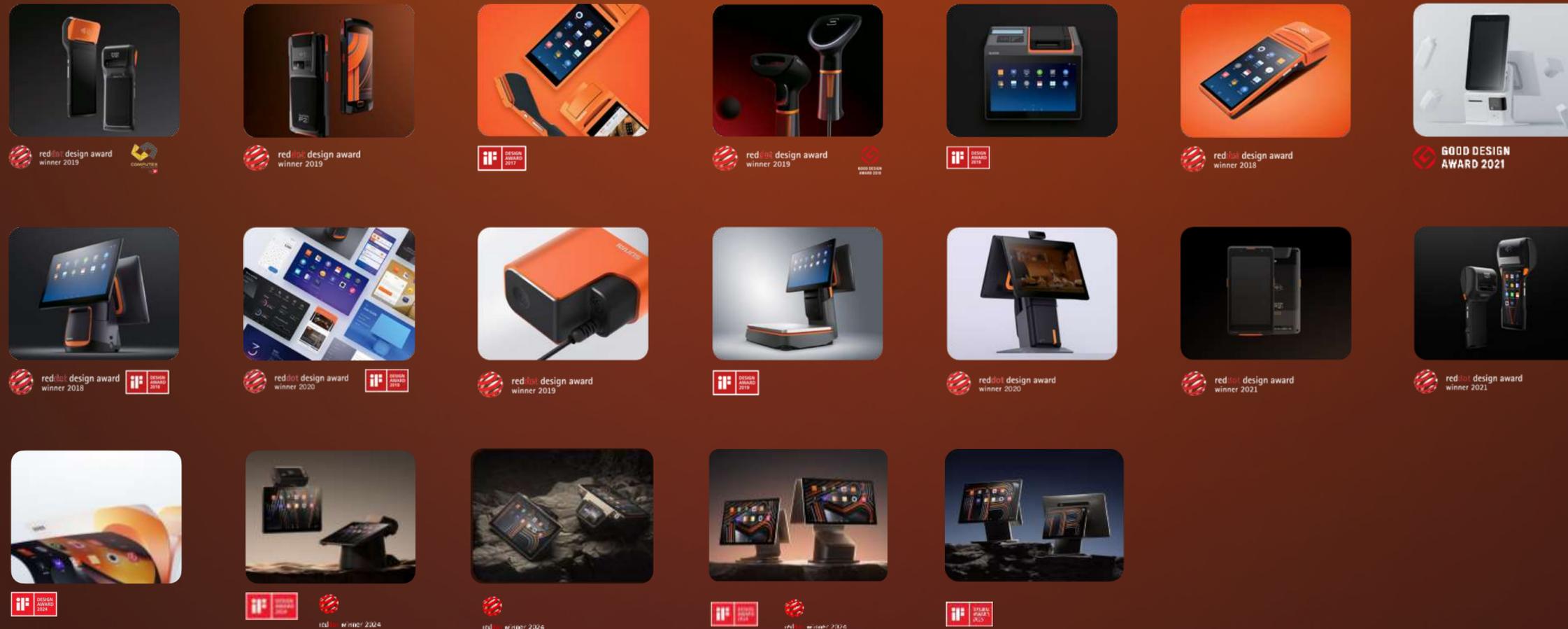
5,100,000+
Monthly Active
Devices

175,000,000+
Downloads

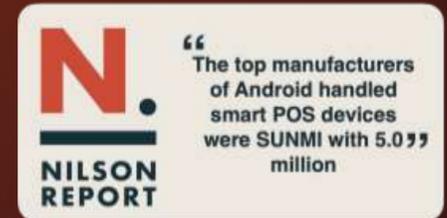
*Data as of December 31, 2024.

SUNMI Award Winners

Since the launch of the first device in 2016, SUNMI has successively obtained 26 international design awards, including 13 Red Dot Design Awards, 9 iF Design Awards, 2 G-mark Awards, 1 COMPUTEX Best Choice Award.



Industry Recognition



Payment Kernel Certification



Quality & Delivery

SUNMI End-to-End Quality Management System

We ensure product quality in every step from design and material selection to manufacturing techniques, production process and rigorous tests.

Quality System Certification

- ISO 9001 Quality Management Systems
- ISO 14001 Environmental Management Systems
- ISO 45001 Occupational Health Safety Management Systems
- ISO/IEC 27001 Information Security Management Systems
- TQM Terminal Quality Management Requirements

Payment Security

PCI PTS, Common.SECC, UPTS, etc.



Quality by design and by highly responsive support.

Device Status
Perception

Auto Fault
Recovery

Fault Early
Warning

Remote
Assistance

Quality, delivered with resiliency.

Manufacturing

Delivery timeliness guaranteed by 25 SUNMI-approved manufacturing bases, 5 warehouses and 15 carrier companies around the world.

Delivery

Industry-leading on time delivery rate and high delivery flexibility come from modular product design and mixed stocking strategies.

Supply

We have long-term cooperations with Qualcomm, MediaTek, BOE among other top-tier suppliers to ensure the stable supply of chip and screen glass, etc.

Operations

Improved delivery efficiency, visible and trackable delivery process, thanks to digital operations.

*Available in some regions.

SUNMI Care

Constantly creating a better experience.

SUNMI Care
STANDARD

SUNMI Care
Standard Service

SUNMI Care
PREMIUM

SUNMI Care
Premium Service



Global Service Network

SUNMI has 100+ service partners covering 30+ countries in five core regions.



SUNMI Home

Is a space for you to intuitively experience how digital stores run.

Experience Zones

Here we showcase solutions we create with our partners for ten sectors including the restaurant, supermarket, apparel and florist among others.



Product Center

New Products & All types of hardware and software products.



Restaurant

Digitalized order taking, checkout, FoH & BoH interaction for streamlined process and improved efficiency.



Self-service Retail

Self-checkout for reduced operating costs, faster checkout speed, and better shopping experience.



Software Service

DMP, RKI, Local Cloud to assist partners in better managing devices and enhancing financial payment security.

SUNMI Home Go Global

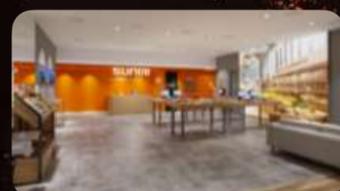
SUNMI Home has opened 60 stores worldwide, with 40 stores in China, 20 stores overseas. Working with local partners, we wish to meet you in more countries and regions and offer your the digital solution that exactly fits your business.



Singapore



Mexico



UAE



USA



France



Thailand

3 Part Three

Service Global Merchants
with Partners

SUNMI Partner Ecosystem

Together with partners located in over 200 countries, regions, and territories, SUNMI provides digital solutions for different industry, boosting the digital transformation worldwide.



58,000+
Global Partners

*Partially shown, names listed in no particular order.
Data as of December 31, 2024

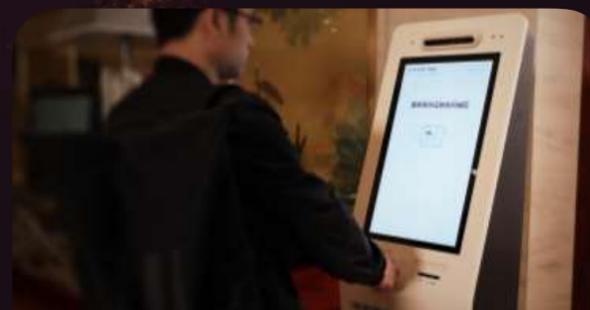


SUNMI for Global Merchants

SUNMI products and solutions have been successively applied to scenarios in sectors such as retail, F&B, service, healthcare, etc., including small and medium-sized businesses, globally renowned restaurant chains, and retail chains.

5,100,000+ Monthly Active Devices

*Data as of December 31, 2024

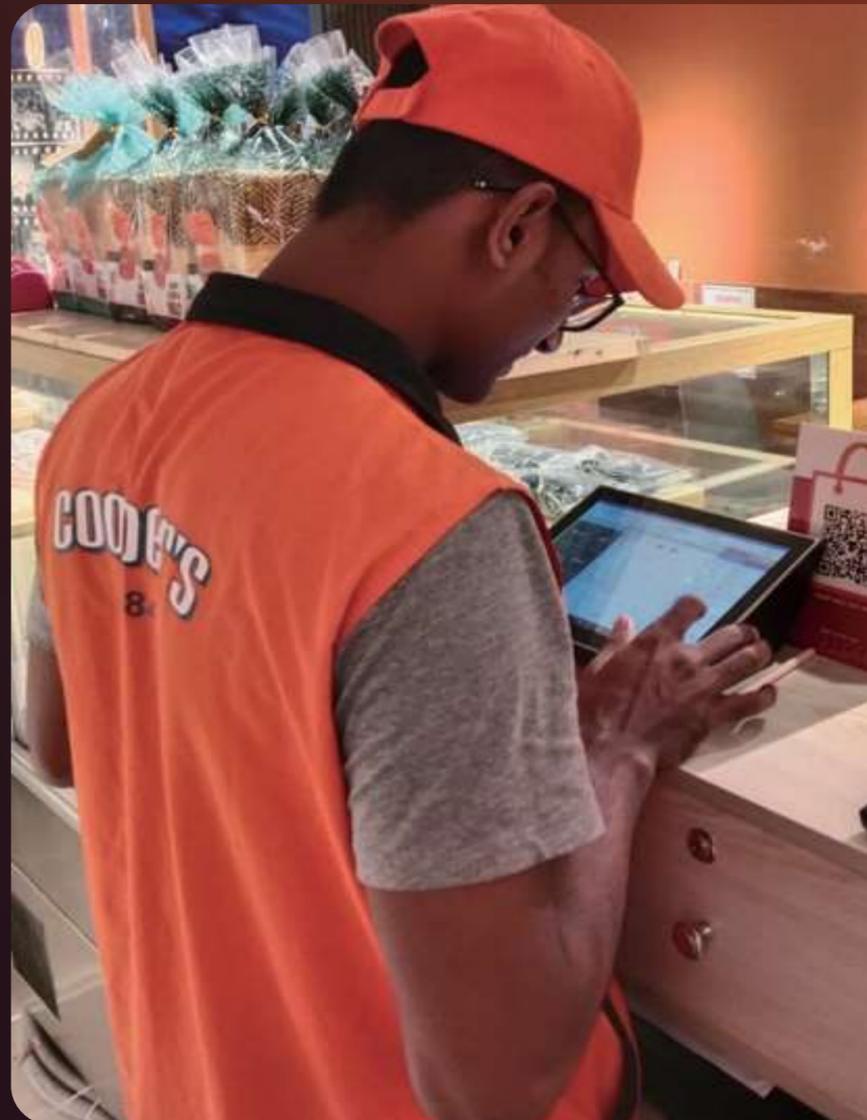


Case Studies of 3rd Gen Products

SUNMI's 3rd Gen products and solutions have been successfully applied in scenarios in the retail, restaurant, service, healthcare and other businesses large and small, empowering clients from all of the world.

Retail

Digital transformation is revolutionizing global retail. Discover how SUNMI's 3rd Gen smart IoT solutions are transforming retail environments, boosting operational efficiency, and elevating the consumer shopping experience.



One of the top three bakeries of Bangladesh.

"When we saw the SUNMI D3 MINI and V3 MIX, we immediately decided to upgrade our in-store equipment to SUNMI's third generation products. The quick deployment was very convenient and significantly improved the operational efficiency of our chain stores."

— A procurement manager,
Cooper's Bakery

SUNMI Product Used

D3 MINI, V3 MIX

Applications

Ordering and checkout, display of delivery orders, SoftPOS transactions, and receipt printing.

Value

Helped chain brands manage multiple stores easily, reducing customer wait times.



One of the largest retail SaaS startups in Pakistan

"The integrated solution we developed with SUNMI has helped small and medium community retailers in Pakistan with digital transformation, enabling functions like ordering and checkout, inventory counting, delivery order management, mobile recharge, and SoftPOS payments. This has introduced more business models and revenue streams for small business owners, serving as an excellent market example in the region."

— A solution manager, SnappRetail

SUNMI Product Used

D3 MINI, V3 MIX

Applications

Ordering and checkout, display of delivery orders, mobile recharging, SoftPOS transactions.

Value

Empowered small and medium businesses with digital transformation to increase revenue and enhance shopping experiences in neighborhood retail.

Retail



Bansistemas is a distributor in the Central America and Caribbean region.

“The P3 MIX is used for self-checkout, supporting multiple payment methods such as QR code, NFC, and credit cards, enhancing the traditional customer in-store shopping experience. It addresses all self-service needs in one device, reducing customer wait times by 50% and lowering labor costs for merchants by 30%.”

— A software manager,
Simplit POS

SUNMI Product Used

P3 MIX

Applications

Self-service checkout, product barcode reading, display of unit price; QR code, NFC, and credit card payments are supported.

Value

Reduced wait times, sped up checkout, and improved store operational efficiency.



A well-known internet beauty brand.

“The SUNMI T3 PRO fully leverages the advantages of smart terminals in stores, offering capabilities like in-store pickup, local delivery, and a model where items ordered in-store are distributed by the warehouse with profits split on the backend. It draws traffic from multiple channels to the store, bridging the gap between online beauty brands and offline consumers.”

— Branding & Marketing Department,
Perfect Diary

SUNMI Product Used

T3 PRO

Applications

Checkout, inventory management, data analysis.

Value

Data-driven store management decisions were made possible by digital technology and multi-dimensional business data.

Food & Beverage

SUNMI's 3rd Gen smart IoT products offer comprehensive digital solutions for chain restaurants and small and medium-sized food and beverage businesses, streamlining ordering, payment, and food delivery services.



SUBWAY

Subway is the largest single-brand restaurant chain and the largest restaurant operator globally.

“The T3 PRO renowned for its high performance and design, offers a comprehensive digital solution for Subway, helping us enhance work efficiency and improve consumer experience.”

— A store manager, Subway



SUNMI Product Used

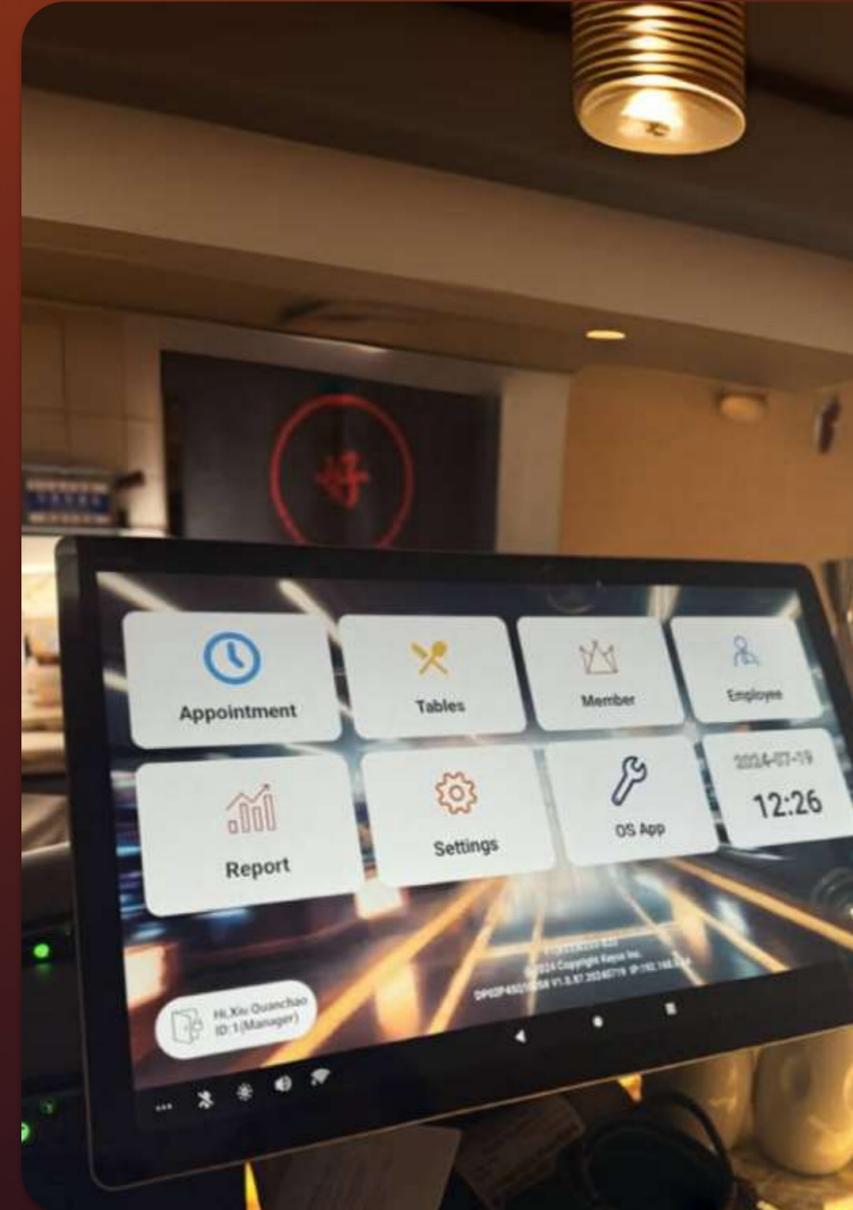
T3 PRO, Max Cash Drawer, Printer, Blink ScanBox

Applications

Ordering and checkout, receipt printing, membership management.

Value

Provided efficient checkout services, helped chain brands manage multiple stores easily.



HAO NOODLE

A high-end Chinese restaurant brand by the Haidilao Group, aimed at the American markets.

“The D3 PRO and P3 MIX can better provide tableside ordering and payment services, enhancing the dining experience for customers.”

— A store manager, Hao Noodle

SUNMI Product Used

D3 PRO, P3 MIX

Applications

Mobile ordering, integrated payments, receipt printing, order management, and member marketing, etc.

Value

Enhanced local service experiences to help the brand expand into international markets.

Food & Beverage



A Malaysian technology company specializing in services for the restaurant industry.

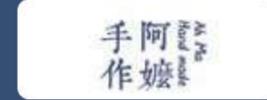
“SUNMI smart POS devices enables restaurant businesses to effortlessly streamline operations, offering a perfect payment solution.”

— CEO of FeedMe

SUNMI Product Used
D3 PRO

Applications
Checkout services, receipt printing; various payment methods supported.

Value
Saved wait time and improved customer experience.



A highly popular new tea brand.

“The T3 PRO enabled AH MA HANDMADE to achieve data-driven management, significantly improving store management efficiency.”

— Business owner of AH MA HANDMADE

SUNMI Product Used
T3 PRO

Applications
Offline ordering, checkout services, receipt printing, transaction processing, and data statistics, etc..

Value
Ensured efficient and stable checkout to boost store efficiency.

Services

SUNMI's 3rd generation products have been widely used in hotels and pubs and book fair event management among other segments to enhance service efficiency and build convenient user experience.



One of the most influential book fairs in the Middle East.

“The V3 MIX revolutionizes transactions with SoftPOS card payments, driving cultural exchanges with an inclusive cashless environment. Its high-definition display delivers vibrant, interactive content, all while maintaining a lightweight and convenient design. Overall audience satisfaction in 2024 increased by 5% compared to last year, reaching an impressive 97%.”

— The book fair organizer

SUNMI Product Used

V3 MIX (GMS version)

Applications

Bill display, SoftPOS transactions, receipt printing..

Value

Enabled diverse payment methods at the UAE's first cashless book fair.



A company dedicated to providing customers with smart hotel SaaS + IoT solutions and intelligent hotel product services.

“With the growth of tourism and diverse customer needs, we collaborated with the SUNMI T3 PRO to provide smart solutions for the hotel industry, optimizing operational processes and offering more convenient and efficient guest services.”

— CEO of LUMOUS

SUNMI Product Used

T3 PRO

Applications

Self-service check-in and check-out, room inquiries, bookings, and other services.

Value

Met various business needs, and effectively reducing recipients' workload. Greatly improved the efficiency of check-in and check-out procedures.



Services

SUNMI's 3rd generation products have been widely used in hotels and pubs and book fair event management among other segments to enhance service efficiency and build convenient user experience.



A company dedicated to providing nightclubs with comprehensive smart marketing management solutions for all scenarios.

“The T3 PRO series, renowned for its high performance, offers a comprehensive digital solution for trendy nightclubs, helping us achieve efficient operations and enhance customer satisfaction.”

— A nightclub owner

SUNMI Product Used

T3 PRO

Applications

Reservation management, bottle keep management, order tracking, SCRM, inventory management, financial management, and marketing planning.

Value

Provided efficient checkout services, report analysis, and inventory control to help bars optimize management and operations.



Healthcare

SUNMI has reached in-depth cooperation with many hospitals. Its 3rd generation products of IoT products have been used in self-registration, patient information filing and medical data tracking and management.



An end-to-end integrated digital pharmaceutical solution provider for the healthcare industry.

“The SUNMI D3 PRO boasts a sleek metal design and innovative extendable modules, paired with the Yaozhizhi Outpatient Management System. This integration creates a comprehensive workstation for doctors, enabling them to utilize the outpatient system without needing computer skills. The large buttons and full-touch screen facilitate easy interaction, allowing users to achieve system proficiency in just 3 minutes and transition smoothly from traditional handwritten prescriptions.”

— A purchasing manager, OneCard

SUNMI Product Used

D3 PRO, FT2, Handheld barcode scanner

Applications

Queue management, consultation and prescription services, medication dispensing, and nursing services for clinics.

Value

Helped clinics implement digital outpatient operations, improving patient service efficiency.

More Clients Case Studies

SUNMI's products and solutions have empowered clients from all walks of life in more than 200 countries and regions.

Retail

Go Digital has become an important mean to build customer-experience-centric services. SUNMI's intelligent IoT products and solutions have been used in various retail businesses to boost operational efficiency and improve customer experience.



Freshippo, a data- & technology-driven new retail platform of Alibaba.

“Customers now have increasingly higher requirements on the in-store experience. Therefore, we have reduced human inter-vention in service experience through digital operations, of which SUNMI intelligent devices have played an irreplaceable role.”

— An information product specialist, Freshippo

SUNMI Product Used

SUNMI V2 PRO, SUNMI T series, SUNMI K2 MINI, SUNMI ReX POS

Applications

Coupon redemption, self-pick'n go, self-checkout.

Value

Shortened checkout lines and improved store efficiency.



Komai-so

Malaysia's first digital flat price store that offers three price options for all items.

“The adoption of SUNMI Kiosk in self-checkout has shortened checkout lines, and all detailed info of the product can be seen by scanning the barcode, as well as the discounted price. We can get receipts once the payment is done. We can also get timely assistance once we need. It is quite convenient.”

— A customer

SUNMI Product Used

SUNMI K2

Applications

Self-checkout and receipt printing.

Value

Shortened waiting lines, reduced checkout workload and improved store operational efficiency.

Retail



SHOPPING MALL (MYANMAR) Co., Ltd is a well-known supermarket chain in Myanmar.

“Customers are more satisfied in their daily shopping especially when they are busy. The self-service weighing and checkout cut their waiting time, improve store efficiency and reduce labor costs.”

— A manager,
SHOPPING MALL (MYANMAR) Co., Ltd

SUNMI Product Used

SUNMI S2, SUNMI T series

Applications

Self-weighing and checkout, transaction management and membership management.

Value

Driven by the self-weighing, customer shopping experience has been improved.



STOREHUB

A Malaysian retail solution provider with offices in the Philippines, Thailand and China.

“SUNMI’s products are easy to use and bring us convenience in daily operations like order taking and payment acceptance. They support multiple payment methods and thus enhance our work efficiency.”

— A waiter, Malaysian airport food court

SUNMI Product Used

SUNMI T series, SUNMI D2

Applications

Cash in & cash out, money transfer, e-wallet, top-up, receipt printing, transaction management, membership management, etc.

Value

Improved operational efficiency and service thanks to the efficient checkout & printing.

Restaurant

SUNMI's all series of intelligent IoT products provide restaurateurs with integrated digital solutions for queue management, ordering, checkout and online order taking, etc.



A well-known restaurant solution integrator in the United States.

“Guests can order at K2 MINI, select what they want, check order details and pay at the external POS terminal. Then pick up with the tickets printed when what they ordered are ready. That makes a smooth dining experience.”

— A restaurant manager

SUNMI Product Used

SUNMI K2 MINI

Applications

Increased operational efficiency and decreased labor costs.

Value

Self-ordering, payment taking, ticket printing.



An American multinational chain of fried chicken fast food restaurants with over 3000 restaurants in 25 countries.

“The adoption of SUNMI Kiosk in self-ordering and facial recognition payment has shortened checkout lines and saved us a lot of time.”

— A waiter, Popeyes Flagship, Shanghai

SUNMI Product Used

SUNMI K2

Applications

Self-ordering and self-checkout.

Value

Shortened waiting lines, reduced checkout workload and improved store operational efficiency.

Finance

SUNMI's digital solutions can help financial institutions realize the integration and analysis of massive online and offline data, integrate traditional financial services into online scenarios in an all-round way, and also make offline scenarios smarter. We now have established in-depth cooperation with well-known banks and fintech companies at home and abroad.



OPay is a mobile payment company of Opera and also a large payment company in Nigeria.

“OPay and SUNMI provide intelligent aggregate payment software and devices for Nigeria, the largest economy and the most populous country in Africa, thus effectively meeting the demand of Nigerian society for electronic payment and truly bringing convenience to users.”

— A senior solution manager, OPay

SUNMI Product Used
SUNMI P series

Applications
Aggregate payment, top up, cash in and cash out, etc.

Value
Together with SUNMI, OPay aggregate payment software has met the local needs for e-payment.

izipay

FACTURA ELECTRÓNICA

ARISALE | izipay

SI YA TIENES UN POS PIDE TU CAMBIO AHORA

izipay
www.izipay.pe

VISA, Mastercard, AVEX, etc.



izipay, an acquirer gateway in Peru.

“We cooperate with software vendors to build an eco-system based on SUNMI devices to fulfill Value Added Services and a full payment solution, which were later deployed to merchants.”

— izipay

SUNMI Product Used
SUNMI P2 MINI, SUNMI TMS, SUNMI OS

Applications
Mobile checkout, and the developments of payment apps and business apps, etc.

Value
P2 MINI provides extremely portable mobility with a 5” screen. Android based SUNMI OS platform allows simple development for both payment application and business application integrated. SUNMI TMS platform provides flexibility for customers to build their own business solutions.

Logistics

The logistics industry has a huge demand for fast data acquisition since it requires to record the circulation of the parcels by code scanning during each transport node. SUNMI digital solutions help the logistics industry realize quick recording, comparison, matching, and tracking of high-volume online and offline data. This enables a paperless and information-based process, reducing human errors and improving operational efficiency.



“Recording the circulation of parcels by code scanning makes the whole process including parcel sorting, transportation, and delivery easily and efficiently done, which also reduces human errors and helps get the data in real time.”

— A comment from a famous logistics & express company

SUNMI Product Used

SUNMI L series

Applications

Data acquisition of parcel sorting, collecting, checking, and delivery.

Value

Record the status of parcels accurately and fast to boost the operational efficiency of the whole logistics industry



“The Bluetooth printer will directly print the barcode only by scanning with one scanner. It greatly saves manpower. Moreover, a SMS will be sent to the receiver automatically for reminding, which also boosts our operational efficiency. Now, 700 or 800 parcels a day is a piece of cake for one employee.”

— A well-known digital community life service brand

SUNMI Product Used

SUNMI smart mobile terminals

Applications

Sorting and collecting, OCR accurate recognition, warehousing data collection.

Value

Solve the pain point: difficulty in delivering the parcels in the last kilometer; Accurately and quickly classify the parcels and improve the efficiency of warehousing.

Transportation

In the transportation industry, SUNMI's various IoT products, such as handheld PDA, desktop and kiosk, provide passengers with diversified payment methods and help improve service efficiency.



Macau Pass: A popular e-payment system in Macau, China.

“E-payment brings us convenience in more and more aspects: now passengers can use Macau Pass to pay for taxi fare, and print receipts after payment, quick and easy. Macau always surprises you.”

— A taxi driver

SUNMI Product Used

SUNMI P2 PRO

Applications

Multiple payment methods (Mpay/Alipay/WeChat/UE Pay/ICBC/BOC/BTF).

Value

High performance, low failure rate, easy to use, quick and convenient.

Software Solution



myBus & SUNMI provide an easy and reliable ticketing solution to Aerobus.

“With SUNMI IoT devices, I can quickly complete the ticket collecting, printing, and validating. They also accelerate passenger boarding.”

— A bus driver of Aerobus

SUNMI Product Used

SUNMI P2 PRO, SUNMI T series

Applications

Validate tickets, card payment, ticket printing.

Value

Flexibility in validating and selling tickets by card, cash, inside & outside buses

Healthcare

SUNMI has reached in-depth cooperation with many hospitals. It's all series of IoT products have been used in self-registration, patient information filing and medical data tracking and management.



Armed Forces Institute of Pathology
A medical research laboratory of the Bangladesh Armed Forces.

“There are more than 20 counters in the pathology for collecting the blood samples of outdoor patients/admitted patients, and report delivery. SUNMI T2s has been used to facilitate queue management for many customer services, which promptly reduces the waiting for visitors from their separate counters.”

— The Operation Management Team

SUNMI Product Used

SUNMI T2s

Applications

Self-registration, self-checkout, queue management, etc.

Value

Reduced waiting times and improved operational efficiency.



The First Affiliated Hospital of Kunming Medical University is a large general hospital integrating medical treatment, teaching, scientific research, and health care.

“After adopting the unattended mode by using SUNMI K2, our patients no longer need to wait in line, and windows for manual checkout are closed as much as possible. During the COVID-19 pandemic, SUNMI K2's self-registration function really helps a lot for PCR test, safe, fast and convenient.”

— A staff from the hospital

SUNMI Product Used

SUNMI K2 (Healthcare Version)

Applications

Self-registration, self-checkout, printing, etc.

Value

Shorten patients' waiting time, improve clinic efficiency, and reduce hospital queues and crowds.

Services

SUNMI IoT devices have been widely used in hotels and sports event management among other segments to enhance service efficiency and build convenient user experience.



The 24th Olympic Winter Games

“Together for a Shared Future” was revealed as the official motto of the Olympic and Paralympic Winter Games Beijing 2022.

“It is a important work to check the ID documents of atheletes and their teams, especially in an international big event like Winter Olympics. The smooth and responsive SUNMI handhelds help us a lot in completing the work quickly and conveniently.”

— A staff member

SUNMI Product Used

SUNMI L2s

Applications

Identity verification, data collection.

Value

Better event management for the Beijing 2022 Winter Olympics.



SUNMI & LUMOUS provide JIUS Hotel a self-service solution to automate guests' check-in process.

“Guests like self-service check-in experience: walk in the uniquely decorated big lobby, find the also stylish K2, and tap a few times to check in. It only takes about 30s.”

— A lobby manager

SUNMI Product Used

SUNMI K2

Applications

Passport/ID card reading, QR code payment, facial recognition.

Value

Reduced labor cost, improved hospitality experience and higher check-in efficiency.

Food Delivery

SUNMI has reached in-depth cooperation with almost all the top food delivery platforms at home and abroad. Together with our partners, we help restaurants around the world realize more efficient and convenient delivery services.



A well-known food platform in Spain.

“The number of restaurants is the foundation of our success, and affordable SUNMI products allow us to expand quickly. The product quality and reliability allow us smooth operations and deployments. Our restaurant partners also have praised the simplicity and performance of the solution.”

— Glovo



The most popular food delivery platform in Australia, which has served over 20,000 restaurants and more than 100 million users.

“The takeout and delivery sales soar during the pandemic and we have served over 20,000 restaurants and now is rapidly expanding our international business, among which SUNMI's V series has helped us a lot.”

— EASI



A food and grocery delivery platform which was established in the UK, 2016. Now its business has covered more than 60 cities around the world.

“HungryPanda is a specialist food delivery platform top providing various authentic Chinese food and groceries to Chinese compatriots and students abroad, and SUNMI's IoT devices has helped us in improving our operational efficiency.”

— HungryPanda

SUNMI Product Used

SUNMI V2, SUNMI V2 PRO

Applications

Online order taking, receipt printing, mobile checkout, etc.

Value

The easy-to-use devices and receipt printing feature have improved the efficiency of the delivery service.



Mobile Recharge

SUNMI mobile series offer a much more convenient alternative for people in South Africa and Saudi Arabia to recharge their mobiles and also accelerate the development of local mobile recharge business.



An popular OTA top-up software company in Saudi Arabia.

“SUNMI V series products are portable and easy to use. With a printer in the device, a receipt can be printed once a payment is completed, which has enhanced the efficiency of OTA top-up and **drastically increases the success rate.**”

— A purchasing manager, OneCard

SUNMI Product Used

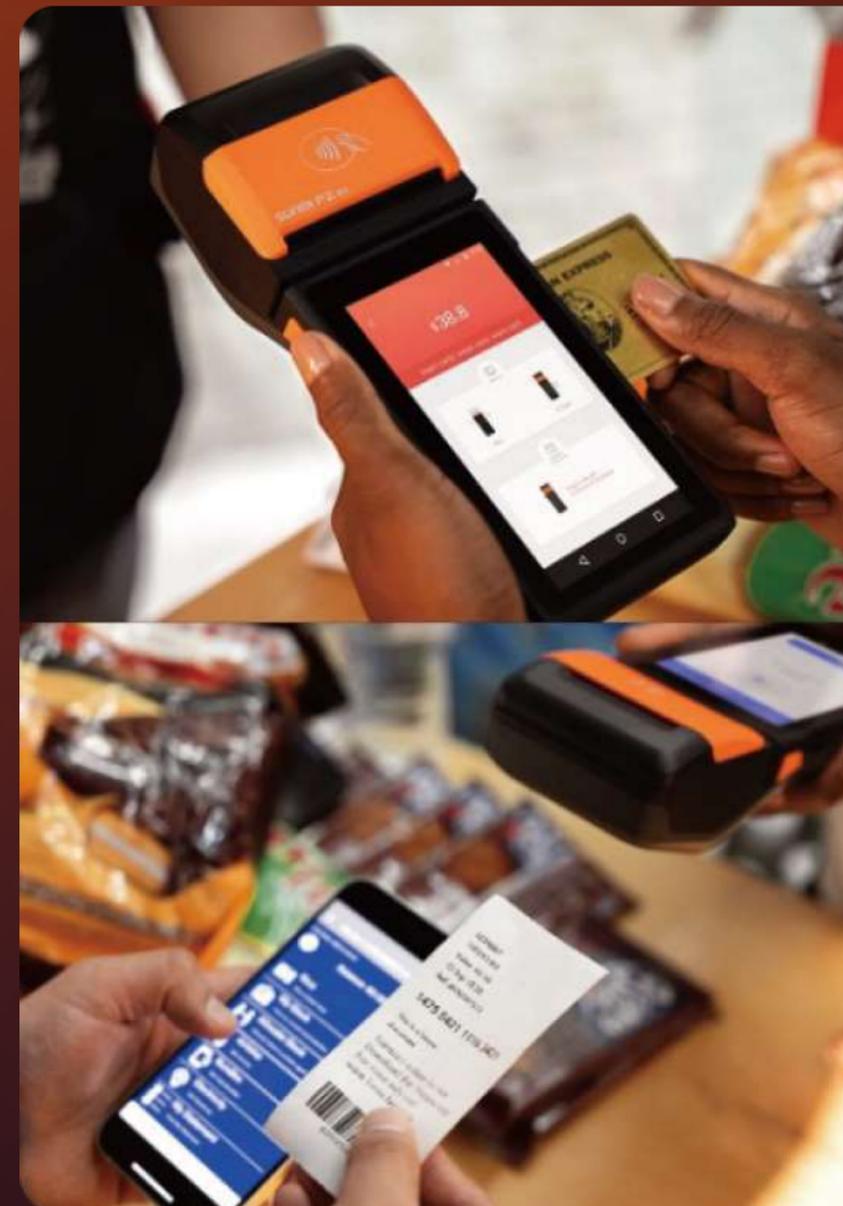
SUNMI V series

Applications

Mobile payment, swift receipt printing.

Value

Enhanced the efficiency of OTA top up, prepaid account refillment



“We deploy our services to gas stations, pizza shops, retail stores through SUNMI smart payment terminals to give our customers a more convenient experience to buy airtime or data, SMS bundle, pay electricity bills, buy lottery tickets/sports tickets, or DSTV.”

— A big retail service provider

SUNMI Products Used

SUNMI P series

Applications

Multiple payment options and mobile checkout.

Value

Merchants can embrace more business opportunities thanks to the multiple payment options.

More Clients Around the World



Checkout management, a restaurant chain, North America.



Ordering and checkout, a bakery chain, UAE.



Ordering and checkout, neighborhood retail, Pakistan.



Order management, a restaurant kitchen, North America.



Membership management, neighborhood retail, Pakistan.



SoftPOS payments, neighborhood retail, Pakistan.



Ordering and checkout, a restaurant, North America.



Order management, a chain restaurant, North America.



Ordering, a restaurant, Saudi Arabia.



Ordering, a restaurant, North America.



Mobile payment, an auto repair shop, Saudi Arabia.



SoftPOS payments, a restaurant, Saudi Arabia.



Checkout, a chain supermarket, China.



Mobile payment, an auto repair shop, Saudi Arabia.



Ordering & checkout, a chain supermarket, China.



Ordering, LVXIAOGETEA, China.



Ordering, a tea shop, China.



Self-service checkout, a chain supermarket, Venezuela.



Checkout management, TenFu's TEA Store, China.



Ordering and checkout, a restaurant, Malaysia.



Order management, an auto repair shop, Saudi Arabia.



Ticket management, Xi'an City Wall Scenic Area, China.



Order management, a restaurant, North America.



Ordering and checkout, a tea shop, China.

Online/ Offline Integration Becomes a Global Trend

No physical business will be immune to the impact of COVID-19, but some ache, while some thrive with digital transformation, showing the necessity and great potential of online-offline integration.

SUNMI, thinking outside the box with the deep understanding in the digital economy, brings smart devices to businesses around the globe and creates a service and product system consisting smart devices and End-to-End platform. We continuously optimize our products and enhance hardware sensing capabilities and connectivity, and are dedicated to building an interconnected business world with partners around the world through creating diversified digital solutions for business.

A mode what we call Business 4.0, where enterprises, empowered by comprehensive digitalization, build online and offline integrations and provide consumers omni-channel seamless service experiences, reducing the information gap between those who supply and who consume.



BloT for Business 4.0



In 2020, we officially launched the BloT Strategy.

Through business IoT devices, operating systems and End-To-End Platform, we are leading the move to Android for business digitization solutions with attractive offerings and a full ecosystem. For SUNMI, BloT is more than Business IoT. We also see the letter B as Business.

Intelligence (BI): combine BI and IoT products, and work with our partners around the world to empower merchants with online-offline integration, thus to realize an interconnected Business 4.0 world that benefits us all.

“We believe that, enabled by BloT, the interconnection of more smart things will bring more profound revolutions to the society.”

— Jack Lin, Founder and CEO of SUNMI

Altruism

SUNMI's Core Value

Philosophy

Value SUNMIers by treating them with respect, recognition and understanding.
Contribute to the development of society.

Mission

Strive for Business 4.0.

Vision

To become world's No.1 IoT brand.

THANKS

